

#### 5/15/2020

Dear Residents and Families/Representatives,

We want to take this opportunity to update you regarding COVID-19 and our facility. As always, but especially now as we deal with the new coronavirus pandemic, we strive to be timely and transparent in the information we provide. As such, please read the information below so that you are aware of what is going on in our facility and know the steps we are taking to keep our community safe.

# **CURRENT COVID-STATUS**

As of today, one staff member that has tested positive for COVID-19, however we want to let you know this employee was not a full-time employee and had not worked in our facility weeks prior to her contracting the virus nor has she returned back to our facility since. Because she was still on record as working this facility she was required to report this to us. As such, we reported this case to the required health officials and are working closely with them to prevent further spread of the virus and we are happy to report that we have had no other positive cases of COVID-19 in our facility.

#### WHAT WE ARE DOING

While we are disappointed that there has been a case of COVID-19 in our facility, we want to assure you that the safety of our residents and staff remain our top priority. We continue to follow the recommendations and guidance of our federal, state and local health officials, including the Centers for Disease Control (CDC) and the Centers for Medicare and Medicaid Services (CMS), such as:

- Only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering.
- Residents are continually monitored.
- Housekeeping is performing regular deep cleanings of the facility.
- Staff receives education and wears personal protective equipment (PPE) as recommended by the CDC.
- Group activities have been suspended and staff is providing individual activities for residents.
- We are implementing isolation protocols as required.
- We encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

## **FUTURE COVID-REPORTING**

In an effort to provide you with up-to-date information about COVID-19 in our facility, we will notify residents and representatives of newly confirmed cases of COVID-19 as well as when three

601 DANTZLER STREET (P.O. BOX 157) | ST. MATTHEWS, SC 29135 P. 803.655.7101 · F. 803.655.7180 (3) or more residents and/or staff present with new onset respiratory symptoms that occur within seventy-two (72) hours. We will also update you with any new steps we are taking to prevent and reduce the risk of transmission of COVID-19.

To ensure that all parties are notified as quickly as possible and have access to the most recent notifications, we will post all updates on our facility website at www.calhounconvalescentcenter.com. We will provide specific updates to representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19.

#### **CONTACT US**

We understand these uncertain times bring up many questions, and while we are making every effort to provide you with as much information as possible, we are happy to answer your questions. Please contact us directly at 803-655-7101.

Sincerely,

Melíssa Kízer



## 05/28/2020

Dear Residents and Families/Representatives,

Please accept this letter as Calhoun Convalescent Center's weekly update to keep you informed about what our facility is doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

As of today, we have no confirmed cases of COVID-19 in our facility. On May 12, 2020 Calhoun Convalescent Center tested 120 residents and 133 employees all were negative. The facility continues to maintain the strictest of infection control policies to keep our residents and staff safe. The activity department has many activities that are conducted in room or in hallways to ensure social distancing but allow the residents to have fun and interact with each other.

As we have previously reported, we continue to practice the enhanced safety precautions recommended by our federal, state and local health officials. Only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

We are sorry to report that we are still experiencing technical issues and are unable to post these updates on our website as we had anticipated. As such, we are mailing you this update out of an abundance of caution to ensure you receive this information about our facility. Please continue to check our website at Calhoun Convalescent Center .com as we look forward to the issues being resolved within the next few days.

As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly @ 803-655-7101.

Sincerely,

#### 06/12/20

Dear Residents and Families/Representatives,

As of today, our facility has no confirmed cases of COVID-19. Our staff continues to practice the enhanced safety precautions we have previously reported to you through our website and we are closely monitoring the recommendations of our federal, state and local health officials regarding all aspects COVID-19 from mass testing to visitation recommendations.

In fact, as South Carolina loosens COVID-19 restrictions throughout the state, many people are asking when they will be able to visit their loved ones. At this time, the Centers for Medicare and Medicaid Services ("CMS"), the Centers for Disease Control ("CDC") and our state health officials still recommend we restrict social visitation and only allow essential personnel in the facility. Please understand these restrictions are in place to reduce the risk of transmission of COVID-19 in our facility and to keep our residents safe.

We understand how difficult it has been to not see and visit your loved ones over the past several months and we appreciate your patience and understanding during this time. Until it is safe to allow visitors, please remember that we encourage you to stay in touch with your loved ones through FaceTime, emails, letters and phone calls. You are also welcomed to have closed window visits, if your resident resides in a room with an interior window, we can plan to have you visit at a front window. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

Please remember to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19. As always, please contact us directly 803-655-7101 if you have any questions or concerns.

Sincerely,



## 6/25/19

Dear Residents and Families/Representatives,

We are happy to report that, as of today, Calhoun Convalescent Center has no confirmed cases of COVID-19. We continue to follow the recommendations of our health officials and practice the enhanced safety measures that are listed on our website and previous communications.

We know the past few months have been a big adjustment for everyone, especially our residents. While our staff is working is very hard to make sure they are safe, we also want to make sure they are having some fun! Our activity staff has been busy with games in the hallways, refreshment carts, and fresh popped popcorn through out the building. The residents also had a lot of laughs when Eudora Farms brought their camel named Franklin, and their alpaca named Wanda to walk around the building and window visit with the residents.

As always, please continue to check our website for updates. We will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 803.655.7101.

Sincerely,

Melissa Kiyer

Melissa Kizer, RN LNHA Administrator

## WEEKLY UPDATE

## 07/17/20

Dear Residents and Families/Representatives,

Please accept this letter as an update on the status of COVID-19 in our facility and what we are doing to keep our residents and staff during this ongoing pandemic. Since the onset of this virus, we have had 49 residents and 11 staff members test positive for COVID-19.

As the number of coronavirus cases throughout the country are rapidly changing, we continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please also remember what you can do to help stop community spread of this virus, such as practicing hand hygiene and social distancing, practicing proper cough etiquette, using face masks, and cleaning and disinfecting frequently touched surfaces daily.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 8036557101.

Sincerely,

Melissa Kiyer RN LNHA



### WEEKLY UPDATE 07/02/2020

Dear Residents and Families/Representatives,

Please accept this letter as Calhoun Convalescent Center weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. On May 12, 2020 we conducted mass testing in our facility that resulted in all negative results. We currently have no other testing scheduled as we remain free of any signs and symptoms of COVID-19 at this time. If this changes, we will let you know.

Our facility continues to follow the CDC and our local health department's guidance for all appropriate precautions and preventative measures to protect our residents and staff during this pandemic, including visitation recommendations. As such, and in accordance with the guidelines available to us, we are still continuing restrictions on visitation at this time.

We realize how difficult it is not to be able to see your loved ones, and we continue to closely monitor the situation in hopes that we can reopen for visitation soon. However, it is our responsibility to make sure your loved ones are as safe as possible and reopening our facility to visitors too soon could increase our residents' risk of exposure to COVID-19. As such, and for the safety and well-being of our residents, please continue to reach out to your loved ones through phone, FaceTime, letters and e-mail and feel free to contact us directly if you need assistance facilitating that communication. You are welcome to visit your loved one through a closed window, we will assist the resident to a window and allow them to use a phone for better verbal understanding through the glass if needed.

As a reminder, only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 8036557101.

Sincerely,

Melíssa Kízer, RN LNHA

## WEEKLY UPDATE

### 07/24/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 72 residents and 24 staff members test positive for COVID-19.

As you might already know, the federal government announced last week that it is going to send point-of-care testing supplies for COVID-19 to all skilled nursing facilities in the country. We hope this means better access to testing and faster results for our staff and residents, but we will keep you posted as we get more information and details on this development. As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803.655.7101.

Sincerely,

Melíssa Kízer



# COVID NOTIFICATION/UPDATE

July 7, 2020

To Our Valued Residents, Families and Representatives:

We received confirmation that one staff member and one resident tested positive for COVID-19. While we were disappointed to receive these results since have worked so hard to prevent the transmission of COVID-19 in our facility, we know that we are dealing with an extremely contagious virus. Rather than be discouraged, we are going focus our efforts on taking all necessary steps to protect our residents and staff from further spread of COVID-19.

We are committed to eliminating this virus from our facility and we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will post updates on our facility website at <u>www.calhounconvalescentcenter.com</u> and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly at 803-655-7101.

Sincerely,

Melissa Kiyer

Melissa Kizer Administrator

## WEEKLY UPDATE

#### 07/10/20

Dear Residents and Families/Representatives,

We hope everyone had a fun and safe July 4<sup>th</sup> weekend! Over the holiday, and always, our staff works hard to prevent the spread of COVID-19 in our facility. The facility has had 5 residents and 4 staff members test positive for COVID-19.

We continue to follow our federal, state and local health officials' recommendations and guidance for all appropriate precautions and preventative measures that we have reported to you on our website and previous weekly updates.

With the growing number of COVID-19 cases in certain areas of the country, it is also important to remember what you can do to help prevent community spread of the virus. You should wash your hands often with soap and water for at least 20 seconds, avoid close contact with people who are sick and people who don't live in your household by maintaining six feet of distance between you and them, cover your mouth and nose with a cloth face cover when around others, cover coughs and sneezes using the inside of your elbow and immediately wash your hands with soap and water for at least 20 seconds, and clean and disinfect frequently touched surfaces daily.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-655-7101.

Sincerely,

Melíssa Kízer

### 08/16/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 8036557101.

Sincerely,

Melíssa Kízer

## **Calhoun Convalescent Center**

# WEEKLY UPDATE

## 8/2/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 88 residents and 22 staff members test positive for COVID-19.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-655-7101.

Sincerely,

Melíssa Kízer RN LNHA

## 8/23/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 8036557101.

Sincerely,

Melíssa Kízer

## 8/23/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 8036557101.

Sincerely,

Melíssa Kízer

## 8/23/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 8036557101.

Sincerely,

Melíssa Kízer

## 8/30/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-655-7101.

Sincerely,

Melíssa Kízer RN LNHA

#### 8/6/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 87 residents and 26 staff members test positive for COVID-19.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 8036557101.

Sincerely,

Melíssa Kízer

# WEEKLY UPDATE

## 9/20/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-655-7101.

Sincerely,

Melíssa Kízer RN LNHA

# WEEKLY UPDATE

## 9/6/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 8036557101.

Sincerely,

Melíssa Kízer, RN

#### 10/04/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 87 residents and 27 staff members test positive for COVID-19.

As you might be aware, and as we have previously communicated, CMS has distributed guidance for nursing facilities to allow visitors. While we are so excited to for you to see your loved ones and to have you back at our facility, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. Please be assured we are working hard to create visitation plans that will allow you to visit your loved ones as soon as possible, but we need to make sure the visits can be done safely. We will let you know as soon as those plans are in place.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 8036557101.

Sincerely,

Melíssa Kízer

# **COVID-19 NOTIFICATION**

# October 15, 2020

# Number of additional confirmed COVID-19 cases in the last 24 hours: 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 803-655-7101.

## WEEKLY UPDATE

#### 10/20/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 87 residents and 27 staff members test positive for COVID-19. The facility has no active cases at this time.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility.

The facility is currently allowing out door visitation. Visits are held on Tuesday's, Thursday's, and Sunday's 10am-12pm and 2p-4pm on the facility's front porch. Visits are 15 minutes in length. Please call the receptionist to schedule an appointment time and ensure you call 24 hours in advance of your visitation time. All visitors will be required to check in, have their temperature taken, and are required to wear a mask at all times.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-655-7101.

Sincerely,

Melíssa Kízer

## WEEKLY UPDATE

#### 10/23/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 87 residents and 27 staff members test positive for COVID-19. The facility has no active cases at this time.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility.

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Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-655-7101.

Sincerely,

Melíssa Kízer

## WEEKLY UPDATE

## 11/11/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 87 residents and 27 staff members test positive for COVID-19. The facility has no active cases at this time.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility.

The facility is currently allowing out door visitation. Visits are held on Tuesday's, Thursday's, and Sunday's 10am-12pm and 2p-4pm on the facility's front porch. Visits are 15 minutes in length. Please call the receptionist to schedule an appointment time and ensure you call 24 hours in advance of your visitation time. All visitors will be required to check in, have their temperature taken, and are required to wear a mask at all times.

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Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-655-7101.

Sincerely,

Melíssa Kízer

## WEEKLY UPDATE

### 11/15/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 87 residents and 27 staff members test positive for COVID-19. The facility has no active cases at this time.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility.

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If you have any questions or concerns please contact us directly at 803-655-7101.

Sincerely,

Melíssa Kízer

## **Calhoun Convalescent Center**

# WEEKLY UPDATE

## 12/14/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 88 residents and 30 staff members test positive for COVID-19

As you have probably heard, the CDC recently announced that healthcare workers and long-term care residents should be among the first group of people to receive the vaccine for COVID-19. We are optimistic this will help stop the spread of this virus in our community. Consents for the vaccines are currently available and while we do not have the exact dates that the vaccines will be administered, we will let you know as soon as that information is available. In the meantime, please continue to do your part in limiting the transmission of COVID-19 by wearing masks, washing your hands and keeping a safe distance from others.

We are also working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-655-7101.

Sincerely,

Melíssa Kízer

## **Calhoun Convalescent Center**

# WEEKLY UPDATE

## 12/20/20

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 88 residents and 34 staff members test positive for COVID-19

As you have probably heard, the CDC recently announced that healthcare workers and long-term care residents should be among the first group of people to receive the vaccine for COVID-19. We are optimistic this will help stop the spread of this virus in our community. Consents for the vaccines are currently available and while we do not have the exact dates that the vaccines will be administered, we will let you know as soon as that information is available. In the meantime, please continue to do your part in limiting the transmission of COVID-19 by wearing masks, washing your hands and keeping a safe distance from others.

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If you have any questions or concerns please contact us directly at 803-655-7101.

Sincerely,

Melíssa Kízer



Dear Residents/Families/Friends,

With Christmas and New Year's Eve around the corner, we would like to send you and your loved ones the warmest of holiday wishes. We know how difficult it is to celebrate this time of year without the same traditions we have all grown accustomed to, but with the COVID-19 vaccine becoming a reality in the very near future, we are more hopeful than ever that 2021 will bring happier and safer times for everyone.

As always, we are extremely grateful that you have entrusted your loved ones to our care and we are making every effort to provide our residents with wonderful holidays. On Tuesday December 22 Santa visited our facility and with the help of our little elves Santa rounded the facility passing out gifts to all our residents, the staff sung Christmas carols and activities provided refreshments. Fun was had by all.

The visitation schedule for the holidays are as follows:

Due to the county positivity rate no visitation will be allowed at this time.

As a reminder, our cumulative number of cases to date are as follows: 88 residents and 33 staff members have tested positive for COVID-19. Our regular weekly updates will resume next week and we will continue to update you on our website if we receive notifications of new confirmed cases of COVID-19. As always, if you have any questions or concerns please don't hesitate to contact us directly.

On behalf of the entire staff at Calhoun Convalescent Center, I wish you a happy and safe holiday.

Sincerely,

Melissa Kiyer RN Administrator