

WEEKLY UPDATE

6/18/2020

Dear Residents and Families/Representatives,

Please accept this letter as Hallmark Healthcare's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

As of today, we have no confirmed cases of COVID-19 in our facility. We continue to strive daily to provide a safe place for both our residents and staff. On June 16-17 of this week our facility participated in an onsite DHEC Infection Control focus survey. I am pleased to announce that the surveyor exited on Wednesday with NO concerns to report. I am very proud of our team here at Hallmark Healthcare. Each department plays an important role in our process to continue to prevent the spread of infection in our facility.

As a reminder, we continue to closely monitor and follow the recommendations of our federal, state and local health officials. Only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 843-821-5005.

Sincerely,

Gwendolyn Robinson, LNHA
Administrator

HALLMARK HEALTHCARE

WEEKLY UPDATE

6/24/2020

Dear Residents and Families/Representatives,

As of today, one resident and no staff members have tested positive for COVID-19. We have a dedicated unit to house any COVID-19 positive residents and have dedicated staff for that unit. The residents and staff from that unit will not be exposed to the regular population of the facility until they have been diagnosed as being clear of the virus. We are in the process of testing all residents and staff for the virus, and these tests will all be completed by 6/24/2020 and submitted to the DHEC lab for processing. We have increased our surveillance of our residents and they now receive vital signs and respiratory assessments once per shift. We continue to screen all staff at the beginning of their shift and now also at the end of their shift. We have extended our disinfection of high touch surfaces to every 2 hours around the clock.

While we focus on stopping further spread of this virus in our facility by continuing to follow the recommendations of our health officials and practicing the enhanced safety measures we have previously reported to you, we also want to make sure our residents' daily routines are as normal as possible and that they get to see their loved ones! Our activities depart provides one on one visits, organizes window visits, and video chats with resident's family and friends.

As always, please continue to check our website for updates. We will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 843-821-5005.

Sincerely,

Gwendolyn Robinson

Gwendolyn Robinson, LNHA
Administrator



July 13, 2020

Dear Residents and Families/Representatives,

As always, our staff works hard to prevent the spread of COVID-19 in our facility. We received the last of our resident test results on Tuesday, July 7th, and I am happy to announce that all of our residents tested negative for COVID-19 for the second round of testing. We continue to have one positive resident in our COVID positive unit in isolation. To date, the resident has been asymptomatic and is doing well. If the resident continues to be asymptomatic they will be placed in a "Step Down" room and monitored for another 7 days, before being placed back into the regular population of the facility. We continue to have four staff members that tested positive for COVID-19, and they are still not able to return to work at this time. We have no other planned facility wide testing dates set at this time.

We continue to follow our federal, state and local health officials' recommendations and guidance for all appropriate precautions and preventative measures that we have reported to you on our website and previous weekly updates.

With the growing number of COVID-19 cases in certain areas of the country, it is also important to remember what you can do to help prevent community spread of the virus. You should wash your hands often with soap and water for at least 20 seconds, avoid close contact with people who are sick and people who don't live in your household by maintaining six feet of distance between you and them, cover your mouth and nose with a cloth face cover when around others, cover coughs and sneezes using the inside of your elbow and immediately wash your hands with soap and water for at least 20 seconds, and clean and disinfect frequently touched surfaces daily.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-821-5005.

Sincerely,

Gwendolyn Robinson, LNHA

Gwendolyn Robinson, LNHA
Administrator



July 16, 2020

Dear Residents and Families/Representatives,

Please accept this letter as an update on the status of COVID-19 in our facility and what we are doing to keep our residents and staff during this ongoing pandemic. Since the onset of this virus, we have had 2 residents and 4 staff members test positive for COVID-19. On Wednesday, July 15th we were able to close our COVID Positive Unit. The 2 residents that were housed on our COVID Unit are now in our quarantine Step Down unit, and after 7 days if they continue to be asymptomatic, they can return to the regular population of our facility. The 4 staff members that tested positive, have not returned to work at this time and are quarantining at home.

As the number of coronavirus cases throughout the country are rapidly changing, we continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please also remember what you can do to help stop community spread of this virus, such as practicing hand hygiene and social distancing, practicing proper cough etiquette, using face masks, and cleaning and disinfecting frequently touched surfaces daily.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-821-5005.

Sincerely,

Gwendolyn Robinson, LNHA

Gwendolyn Robinson, LNHA
Administrator



WEEKLY UPDATE

7-1-2020

Dear Residents and Families/Representatives,

Please accept this letter as Hallmark Healthcare's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

We have concluded our 2nd round of COVID-19 testing and the results are as follows:

- We have tested 80 residents, 2 resulted positive, 44 are negative, and 34 results are pending.
- We have tested a total of 109 staff, 4 resulted positive, 103 are negative, and 2 results are pending.

We have moved the residents that are positive for COVID-19 to our isolated, "COVID Positive Unit." The unit is staffed with designated staff that only work on that unit and are not allowed into the normal population of the facility. This unit will be maintained until the facility is deemed COVID free by the local health department. The staff members that are positive are not working and have to meet requirements set forth by DHEC before they can return to work. We have been able to track our positive staff and have determined that they all worked on one common unit and that unit is now quarantined, and we are using designated staff for that unit as well.

Our facility continues to follow the CDC and our local health department's guidance for all appropriate precautions and preventative measures to protect our residents and staff during this pandemic, including visitation recommendations. As such, and in accordance with the guidelines available to us, we are still continuing restrictions on visitation at this time.

We realize how difficult it is not to be able to see your loved ones, and we continue to closely monitor the situation in hopes that we can reopen for visitation soon. However, it is our responsibility to make sure your loved ones are as safe as possible and reopening our facility to visitors too soon could increase our residents' risk of exposure to COVID-19. As such, and for the safety and well-being of our residents, please continue to reach out to your loved ones through phone, FaceTime, letters and e-mail and feel free to contact us directly if you need assistance

facilitating that communication. You may contact the facility and we will make every effort to arrange window visits for you and your loved one.

As a reminder, only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-821-5005.

Sincerely,

Gwendolyn Robinson, LNHA

Gwendolyn Robinson, LNHA
Administrator



7-24-2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 2 residents and 5 staff members test positive for COVID-19. We currently have 1 positive staff member and they are quarantining at home. The remaining 4 staff members have all recovered. We do not have any plans at this time to conduct surveillance testing in our facility.

As you might already know, the federal government announced last week that it is going to send point-of-care testing supplies for COVID-19 to all skilled nursing facilities in the country. We hope this means better access to testing and faster results for our staff and residents, but we will keep you posted as we get more information and details on this development. As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-821-5005

Sincerely,

Gwendolyn Robinson, LNHA

Gwendolyn Robinson, LNHA
Administrator



July 31, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 38 residents and 17 staff members test positive for COVID-19. We conducted facility COVID-19 testing on July 27-29 of this week and thus far we have 36 residents positive, and 13 staff that are positive. We have initiated our COVID-19 Positive Unit, and we have dedicated staff for that unit.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-821-5005.

Sincerely,

Gwendolyn Robinson, LNHA

Gwendolyn Robinson, LNHA
Administrator



August 14, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 50 residents and 23 staff members test positive for COVID-19. All of our residents that have tested positive are on our dedicated COVID-19 positive unit. That unit has designated staff that does not enter or exit through the regular part of our facility. The staff members that have been found positive are not allowed to return to work until they have met the return to work guidelines set in place by the CDC. We realize that the presence of the virus in our facility makes it very difficult on our residents, families and our staff. Please know that we are working closely with our local and regional DHEC offices and all positive cases are reported accordingly. Thank you for your continued patience and understanding during this unprecedented time.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-821-5005.

Sincerely,

Gwendolyn Robinson, LNHA

Gwendolyn Robinson, LNHA
Administrator



WEEKLY UPDATE

August 28, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 59 residents and 24 staff members test positive for COVID-19. We are thankful that we have no new positive COVID-19 results to report this week for residents or staff.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-821-5005.

Sincerely,

Gwendolyn Robinson, LNHA

Gwendolyn Robinson, LNHA
Administrator

August 7, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 38 residents and 21 staff members test positive for COVID-19. At this time, we are utilizing a symptom-base criterion for further testing of our residents and staff.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-821-5005.

Sincerely,

Gwendolyn Robinson, LNHA

Gwendolyn Robinson, LNHA
Administrator



WEEKLY UPDATE

September 11, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. As we previously reported, 61 residents and 24 staff members have tested positive for COVID-19 since the onset of this pandemic.

We will continue with the serial testing of our staff per the CMS guidelines, and at this time that is twice weekly. Please continue to keep our residents and staff in your thoughts and prayers as we continue to work hard to keep COVID out of our facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-821-5005.

Sincerely,

Gwendolyn Robinson, LNHA

Gwendolyn Robinson, LNHA
Administrator



Weekly Update

September 18, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we continue to have no confirmed cases of COVID-19 in our facility. We previously reported, 61 residents and 24 staff members that tested positive for COVID-19, since the onset of this pandemic.

We will continue with the serial testing of our staff per the CMS guidelines, and at this time we are testing twice weekly. Please remember to keep our residents and staff in your thoughts and prayers as we continue to work hard to keep COVID out of our facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-821-5005.

Sincerely,

Gwendolyn Robinson, LNHA

Gwendolyn Robinson, LNHA
Administrator



WEEKLY UPDATE

September 25, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that we continue to have no confirmed cases of COVID-19 in our facility. Since the onset of the virus we have had 61 residents and 24 employees to test positive for COVID-19. At the guidance of CMS, we are continuing surveillance test of all staff members twice weekly and testing residents only if symptomatic.

Hallmark has submitted our plan for outdoor visitation to DHEC, and are eagerly awaiting the approval of our plan. We understand how hard the pandemic has been on both our residents and families when it comes to the discontinuation of visitation at the facility. We look forward to you all being able to visit with your loved ones in the near future. We will send out a letter to all responsible parties, that will outline all of the policies and procedures that we will have in place to make sure our residents and staff remain safe.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-821-5005.

Sincerely,

Gwendolyn Robinson, LNHA

Gwendolyn Robinson, LNHA
Administrator

WEEKLY UPDATE

September 4, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 61 residents and 24 staff members test positive for COVID-19. I am happy to report that for the second week we have no new positive COVID-19 cases in our facility. Today we closed our COVID Positive unit, and the residents that were on that unit are now on our Step-Down unit and we will continue to monitor them closely for 14 days. At the direction of CMS, we have started serial testing of negative staff. We will be testing 2X per week for now. Thank you all for your prayers and well wishes to our residents and staff.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843/821/5005.

Sincerely,

Gwendolyn Robinson, LNHA

Gwendolyn Robinson, LNHA
Administrator



WEEKLY UPDATE

October 16, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 61 residents and 24 staff members test positive for COVID-19. We are continuing to do surveillance COVID testing of our staff and all newly admitted residents per CMS guidance.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility.

Our facility is currently allowing limited outdoor visitation. Our times are on Tuesday, Wednesday, Thursday, from 9:30am-11:30am, to allow residents and staff time for lunch. The visitation starts again at 1p-2:30p and our last visitation time is at 5:30p. Each resident can have 2 visitors per 15-minute visits, and up to 2 visits per week.

If you would like to schedule a visit with your loved one, please call the facility between the hours of 9a-7p, and schedule your time with the receptionist. We are working on our plan to accommodate and support indoor visitation. We will let you know as soon as those plans are in place.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-821-5005.

Sincerely,

Gwendolyn Robinson, LNHA

Gwendolyn Robinson, LNHA
Administrator



WEEKLY UPDATE

October 2, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 61 residents and 24 staff members test positive for COVID-19. We are continuing to do surveillance COVID testing of our staff and all newly admitted residents per CMS guidance.

As you might be aware, and as we have previously communicated, CMS has distributed guidance for nursing facilities to allow visitors. While we are so excited to for you to see your loved ones and to have you back at our facility, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. Please be assured we are working hard to create visitation plans that will allow you to visit your loved ones as soon as possible, but we need to make sure the visits can be done safely. We will let you know as soon as those plans are in place.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-821-5005.

Sincerely,

Gwendolyn Robinson, LNHA

Gwendolyn Robinson, LNHA

Administrator



WEEKLY UPDATE

October 23, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. Since the onset of this virus, we have had 61 residents and 24 staff members test positive for COVID-19. We are continuing to do surveillance COVID testing of our staff and all newly admitted residents per CMS guidance.

Our facility is currently allowing limited outdoor visitation. Our times are on Tuesday, Wednesday, Thursday, from 9:30am – 11:30am to allow residents and staff time for lunch. The visitation starts again at 1p-2:30p and our last visitation time is at 5:30p. Each resident can have 2 visitors per 15-minute visit, and up to 2 visits per week.

If you would like to schedule a visit with your loved one, please call the facility between the hours of 9a-7p, and schedule your time with the receptionist. We are working on our plan to accommodate and support indoor visitation and we will let you know as soon as those plans are in place. There are many factors that determine when a facility can open up for indoor visitors, up to and including our county's COVID-19 positivity rate, resident's health status, or if there is a COVID outbreak in the facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-821-5005.

Sincerely,

Gwendolyn Robinson, LNHA

Gwendolyn Robinson, LNHA
Administrator



WEEKLY UPDATE

November 13, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 61 residents and 24 staff members test positive for COVID-19. We have not had any new cases of COVID-19 in the past 13 weeks. We continue to do weekly surveillance testing of our staff, as well as any new admissions.

We started with limited outdoor visitation on October 6th, and moved to limited indoor visitation on November 3.

The residents are enjoying the indoor visits with their families. We continue to follow the guidelines set forth by the CDC and DHEC and monitor the county incidence rate. We are prayerful that the county incidence rate as well as the incidence in our facility will allow us to continue with limited indoor visitation.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-821-5005.

Sincerely,

Gwendolyn Robinson, LNHA

Gwendolyn Robinson, LNHA
Administrator



WEEKLY UPDATE

November 20, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 61 residents and 24 staff members test positive for COVID-19. Our facility has not had any new COVID-19 positive cases in 13 weeks. We continue to do weekly surveillance testing on all of our staff and on any new admits or readmits to the facility.

We are allowing limited indoor visitation at this time and will continue as long as the COVID-19 incidence rate in the community and in our facility meets the CDC and DHEC guidelines.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-821-5005.

Sincerely,

Gwendolyn Robinson, LNHA

Gwendolyn Robinson, LNHA
Administrator



Thanksgiving Update

Dear Residents/Families/Friends,

As Thanksgiving quickly approaches this week, we want to take a moment to thank you for your continued support throughout this pandemic. Our facility has faced unprecedented challenges over the last eight months and we appreciate your patience and understanding as we do our best to ensure your loved ones remain safe.

We are extremely grateful that you have entrusted your loved ones to our care and we are making every effort to provide our residents with a wonderful Thanksgiving. And while the recent rise in COVID-19 cases all over the country has affected how we all are celebrating this holiday, our residents and staff will enjoy a delicious Thanksgiving meal, prepared by our wonderful dietary department.

Also, as a reminder, visitations for the holiday are as follows:

Our facility will have limited indoor visitation on Thanksgiving Day. Please contact the facility receptionist to schedule a time for your visit. We will continue to adhere to the CDC and DHEC guidelines for visitation.

As a reminder, our total number of cases to date are as follows: 61 residents and 24 staff members have tested positive for COVID-19. Our regular weekly updates will resume next week and we will continue to update you on our website if we receive notifications of new confirmed cases of COVID-19. As always, if you have any questions or concerns please don't hesitate to contact us directly.

On behalf of the entire staff at Hallmark Healthcare, I wish you a happy and safe Thanksgiving.

Sincerely,

Gwendolyn Robinson, LNA



WEEKLY UPDATE

November 6, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 61 residents and 24 staff members test positive for COVID-19. We have not had any new cases of COVID-19 in the past 12 weeks. We continue to do weekly surveillance testing of our staff, as well as any new admissions.

We started with limited outdoor visitation on October 6th, and moved to limited indoor visitation this week. We are excited to begin with the indoor limited visits and will continue as long as the COVID-19 incidence rate in the community and in our facility meets the CDC and DHEC guidelines.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 843-821-5005.

Sincerely,

Gwendolyn Robinson, LNHA

Gwendolyn Robinson, LNHA
Administrator



Christmas Holiday Update

Dear Residents/Families/Friends,

With Christmas and New Year's Eve around the corner, we would like to send you and your loved ones the warmest of holiday wishes. We know how difficult it is to celebrate this time of year without the same traditions we have all grown accustomed to, but with the COVID-19 vaccine becoming a reality in the very near future, we are more hopeful than ever that 2021 will bring happier and safer times for everyone.

As always, we are extremely grateful that you have entrusted your loved ones to our care and we are making every effort to provide our residents with wonderful holiday. On Christmas Eve our residents will get a visit from Santa's elves to deliver gifts. The staff has assured that each resident will receive a gift. Our residents and staff will enjoy a Christmas Meal complete with baked ham, yams, green peas with pearl onions, roll with apple butter and cake.

The visitation schedule for the holidays are as follows:

Due to the current incident rate in the community being greater than 10% and the current residents and staff that have tested positive in our facility in the last 2 weeks, we are unable to have any face to face visitation. We are happy to set up a time for a face time with your loved one or arrange a window visit if possible.

As a reminder, our cumulative number of cases to date are as follows: 66 residents and 26 staff members have tested positive for COVID-19. Our regular weekly updates will resume next week and we will continue to update you on our website if we receive notifications of new confirmed cases of COVID-19. As always, if you have any questions or concerns please don't hesitate to contact us directly.

On behalf of the entire staff at Hallmark Health Care, I wish you a happy and safe Christmas.

Sincerely,

Gwendolyn Robinson, LNA



WEEKLY UPDATE

December 4, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 61 residents and 24 staff members test positive for COVID-19. It has been 15 weeks since our last positive COVID-19 resident or staff test result. We continue to do surveillance testing of our staff weekly and on any new admissions or readmissions.

At this time our facility continues to conduct limited indoor visitation. If you wish to schedule a visit with your loved one, you may call the receptionist and schedule a time and date. We are adhering to CDC and DHEC guidelines for visitation.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

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If you have any questions or concerns please contact us directly at 843-821-5005.

Sincerely,

Gwendolyn Robinson, LNHA

Gwendolyn Robinson, LNHA
Administrator