

#### 5/15/2020

Dear Residents and Families/Representatives,

We want to take this opportunity to update you regarding COVID-19 and our facility. As always, but especially now as we deal with the new coronavirus pandemic, we strive to be timely and transparent in the information we provide. As such, please read the information below so that you are aware of what is going on in our facility and know the steps we are taking to keep our community safe.

#### **CURRENT COVID-STATUS**

As of today, we are happy to report that our facility has no confirmed cases of COVID-19.

#### WHAT WE ARE DOING

The safety of our residents and staff is our top priority and we will continue to follow the recommendations and guidance of our federal, state and local health officials, including the Centers for Disease Control (CDC) and the Centers for Medicare and Medicaid Services (CMS), such as:

- Only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering the building.
- Residents are continually monitored.
- Housekeeping is performing regular deep cleanings of the facility.
- Staff receives education and wears personal protective equipment (PPE) as recommended by the CDC.
- Group activities have been suspended and staff is providing individual activities for residents.
- We are implementing isolation protocols as required.
- We encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

## FUTURE COVID-REPORTING

In an effort to provide you with up-to-date information about COVID-19 in our facility, we will notify you of newly confirmed cases of COVID-19 as well as when three or more residents and/or staff present with new onset respiratory symptoms that occur within 72 hours. We will also update you with any new steps we are taking to prevent and reduce the risk of transmission of COVID-19.

To ensure that all parties are notified as quickly as possible and have access to the most recent notifications, we will post all updates on our facility website at Springdale Healthcare Center under the COVID-19 information tab. We will provide specific updates to representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. We also encourage you to visit the CDC website (www.cdc.gov) to learn more about COVID-19 and how you can help prevent the spread of this virus.

#### **CONTACT US**

We understand these uncertain times bring up many questions, and while we are making every effort to provide you with as much information as possible, we are happy to answer any questions you have. Please contact us directly at 803-432-3741 and ask for Jennifer Steele, Administrator or Demetra Taylor-Greene, Director of Nursing.

Sincerely, , RNLASHA Flu m

Jennifer Steele, RN,LNHA Administrator

#### 5/22/2020

Dear Residents and Families/Representatives,

It is hard to believe that it has been over two months since COVID-19 changed all of our lives so drastically. We have all had to make big adjustments in an effort to keep everyone in our community safe, and we appreciate your support as we continue to take all necessary steps to prevent further spread of COVID-19.

Our staff has been working hard to make sure our residents are safe and we are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

We are committed to keeping the number of positive cases in our facility at zero. However, we recognize this is an extremely contagious virus and we must remain vigilant in practicing the enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

Due to some technical issues, we have not been able to post these updates on our website as we had anticipated. We believe these issues will be resolved soon and we plan to resume electronic updates as soon as possible. In the meantime, and until we can update our website, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly (803) 432-3741.

Sincerely,

Michael Wilson Assistant Administrator



## WEEKLY UPDATE

#### 6/24/2020

Dear Residents and Families/Representatives,

We are happy to report that, as of today, SPRINGDALE HEALTHCARE CENTER has no confirmed cases of COVID-19. We continue to follow the recommendations of our health officials and practice the enhanced safety measures that are listed on our website and previous communications.

We know the past few months have been a big adjustment for everyone, especially our residents. While our staff is working very hard to make sure they are safe, we also want to make sure they are having some fun! We are utilizing our hallways by doing karaoke, BINGO, aerobics and much more!

As always, please continue to check our website for updates. We will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly (803) 432-3741.

Sincerely,

Michael Wilson Assistant Administrator



#### 6/3/2020

Dear Residents and Families/Representatives,

It is hard to believe that it has been over two months since COVID-19 changed all of our lives so drastically. We have all had to make big adjustments in an effort to keep everyone in our community safe, and we appreciate your support as we continue to take all necessary steps to prevent further spread of COVID-19.

Our staff has been working hard to make sure our residents are safe and we are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

We are committed to keeping the number of positive cases in our facility at zero. However, we recognize this is an extremely contagious virus and we must remain vigilant in practicing the enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

Due to some technical issues, we have not been able to post these updates on our website as we had anticipated. We believe these issues will be resolved soon and we plan to resume electronic updates as soon as possible. In the meantime, and until we can update our website, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly (803) 432-3741.

Sincerely,

Michael Wilson Assistant Administrator

## Springdale Healthcare Center WEEKLY UPDATE

#### 7/15/2020

Dear Residents and Families/Representatives,

We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. Currently we have 3 employees that have tested positive. These three workers have not provided direct care to the residents and the last employee that tested positive has not worked in the facility since 6/29/2020.

As the number of coronavirus cases throughout the country are rapidly changing, we continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please also remember what you can do to help stop community spread of this virus, such as practicing hand hygiene, social distancing, practicing proper cough etiquette, using face masks, and cleaning and disinfecting frequently touched surfaces daily.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at Springdale Healthcare Center 803-432-3741.

Sincerely, Jennifer Steele, RN.LNHA

Jennifer Steele

Administrator

#### WEEKLY UPDATE

#### 7/1/2020

Dear Residents and Families/Representatives,

Please accept this letter as Springdale Healthcare Center's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

Currently we have had one Staff member that has tested positive due to exposure of the virus while on vacation. The employee has not been to work since 6/17/2020 and poses no threat to the facility and residents of Springdale Healthcare Center.

Our facility continues to follow the CDC and our local health department's guidance for all appropriate precautions and preventative measures to protect our residents and staff during this pandemic, including visitation recommendations. As such, and in accordance with the guidelines available to us, we are still continuing restrictions on visitation at this time.

We realize how difficult it is not to be able to see your loved ones, and we continue to closely monitor the situation in hopes that we can reopen for visitation soon. However, it is our responsibility to make sure your loved ones are as safe as possible and reopening our facility to visitors too soon could increase our residents' risk of exposure to COVID-19. As such, and for the safety and well-being of our residents, please continue to reach out to your loved ones through phone, FaceTime, letters and e-mail and feel free to contact us directly if you need assistance facilitating that communication.

As a reminder, only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at Springdale Healthcare Center.

Sincerely,

Jennifer Steele

Jennifer Steele, RN,LNHA Administrator

## WEEKLY UPDATE

#### 07/22/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. Currently we have 4 employees that have tested positive. Two of those employees have made a full recovery and are back at work. These 4 workers have not provided direct care to the residents and the last employee that tested positive has not worked in the facility since 7/5/2020.

As you might already know, the federal government announced last week that it is going to send point-of-care testing supplies for COVID-19 to all skilled nursing facilities in the country. We hope this means better access to testing and faster results for our staff and residents, but we will keep you posted as we get more information and details on this development. As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-432-3741.

Sincerely,

Jennifer Steele

Jennifer Steele, RN,LNHA Administrator

# WEEKLY UPDATE

# 7/31/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. Since the onset of this pandemic, no residents have tested positive for COVID-19. We have had a total of 4 employees that tested positive and 3 of them have returned to work. There have been no confirmed cases of COVID-19 since July 2<sup>nd</sup>.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-432-3741.

Sincerely, Jennifer Steele

Jennifer Steele, RN. LNHA Administrator

## WEEKLY UPDATE

#### 8/12/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 0 residents and 6 staff members test positive for COVID-19. Our last confirmed new case 8/17/2020.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-412-3741.

Sincerely,

*Jennífer Steele* Jennifer Steele, RN, LNHA Administrator

## WEEKLY UPDATE

#### 8//5/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 0 residents and 5 staff members test positive for COVID-19. Our last positive test result was 7/26/2020. We are happy to report that four of our five staff members have recovered and returned to work.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-412-3741.

Sincerely,

*Jennífer Steele* Jennifer Steele, RN, LNHA Administrator

## WEEKLY UPDATE

#### 9/16/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had  $\_0\_$  residents and  $\_6\_$  staff members test positive for COVID-19. Our last Positive test result was 8/17/2020.

All of the employees who previously tested positive for COVID-19 have recovered and have returned back to work. This week we will continue with weekly routine testing of all employees per the CMS recommendations for Kershaw County. The facility will create a visitation schedule for outside family visits once the Facility has met the requirements for such visitation.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-412-3741.

Sincerely,

*Jennifer Steele* Jennifer Steele, RN, LNHA Administrator

#### Springdale Healthcare Center WEEKLY UPDATE

#### 09/23/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. Since the onset of this virus, we have had  $\__0\__$  residents and  $\__6\__$  staff members test positive for COVID-19. Our last Positive test result was 8/17/2020.

All of the employees who previously tested positive for COVID-19 have recovered and have returned back to work.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-432-3741.

Sincerely,

Tonya Bryant

Tonya Bryant Administrator

### WEEKLY UPDATE

#### 9/3/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 0 residents and 6 staff members test positive for COVID-19. Our last positive test result was 8/17/2020. All of the employees who tested positive for COVID-19 have recovered and have returned back to work.

This week we will begin weekly routine testing of all Employees per the CMS recommendations for Kershaw County. The facility will create a visitation schedule for outside family visits once the Facility has met the requirements for such visitation.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-412-3741.

Sincerely,

*Jennifer Steele* Jennifer Steele, RN, LNHA Administrator

#### WEEKLY UPDATE AND NOTIFICATION OF NEW CASES

#### 10/21/2020

Dear Residents and Families/Representatives,

Please accept this letter as our update regarding the status of COVID-19 in our facility and notification that we received confirmation yesterday that two staff members tested positive for COVID-19. Also, since our last update on October 8<sup>th</sup>, 23 residents and 5 additional staff members tested positive for COVID-19, which brings our total number of positive cases since the onset of this virus to 25 residents and 18 staff members, 12 of whom have returned to work. The majority of the residents that tested positive are asymptomatic.

While we are disappointed in the spike in numbers recently, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-427-7140

Sincerely,

Yvonne Washburn

# **COVID-19 NOTIFICATION**

# October 26, 2020

# Number of additional confirmed COVID-19 cases in the last 24 hours: 7

**New onset of respiratory symptoms? YES** Have three or more residents and/or staff experienced a new onset of respiratory symptoms in the last 72 hours?

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 803-432-3741.

# **COVID-19 NOTIFICATION**

# October 28, 2020

# Number of additional confirmed COVID-19 cases in the last 24 hours: 18

**New onset of respiratory symptoms? YES** Have three or more residents and/or staff experienced a new onset of respiratory symptoms in the last 72 hours?

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 843-432-3741.

## WEEKLY UPDATE

## 10/30/2020

Dear Residents and Families/Representatives,

Please accept this letter as our update regarding the status of COVID-19 in our facility and notification that we received confirmation this week that twenty-five residents and ten staff members tested positive for COVID-19. This brings our total number of positive cases since the onset of this virus to 50 residents and 30 staff members; 5 residents have recovered and 13 staff members have recovered and returned to work. The majority of the residents that tested positive are asymptomatic.

While we are disappointed in the spike in numbers recently, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering.

Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-427-7140

Sincerely,

Yvonne Washburn

# WEEKLY UPDATE

#### 10/06/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 0 residents and 11 staff members test positive for COVID-19. Last week we received confirmation that three staff members tested positive for COVID-19. We have not had any new confirmed cases since October 1<sup>st</sup>.

As you might be aware, and as we have previously communicated, CMS has distributed guidance for nursing facilities to allow visitors. While we are so excited to for you to see your loved ones and to have you back at our facility, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. Please be assured we are working hard to create visitation plans that will allow you to visit your loved ones as soon as possible, but we need to make sure the visits can be done safely. We will let you know as soon as those plans are in place.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-427-7140.

Sincerely,

Tonya Bryant

Tonya Bryant Administrator

## WEEKLY UPDATE

#### 10/08/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 2 residents and 11 staff members test positive for COVID-19. This week we have received confirmation that two residents tested positive for COVID-19. We have not had any new confirmed cases since October 6, 2020

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-427-7140

Sincerely,

Tonya Bryant

Tonya Bryant Administrator

# **COVID-19 NOTIFICATION**

# November 1, 2020

# Number of additional confirmed COVID-19 cases in the last 24 hours: 8

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 843-432-3741.

### WEEKLY UPDATE AND NOTIFICATION OF NEW CASE

# 11/11/2020

Dear Residents and Families/Representatives,

Please accept this letter as our update regarding the status of COVID-19 in our facility and notification that we received confirmation this week that 0 residents and 1 staff member tested positive for COVID-19. This brings our total number of positive cases since the onset of this virus to 57 residents and 32 staff members; 27 residents have recovered and 27 staff members have recovered and returned to work. The majority of the residents that tested positive are asymptomatic.

While we are disappointed in the spike in numbers recently, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering.

Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-432-3741

Sincerely,

Yvonne Washburn

#### WEEKLY UPDATE AND NOTIFICATION OF NEW CASE

## 11/18/2020

Dear Residents and Families/Representatives,

Please accept this letter as our update regarding the status of COVID-19 in our facility and notification that we received confirmation this week that 0 residents and 0 staff member tested positive for COVID-19. This brings our total number of positive cases since the onset of this virus to 57 residents and 32 staff members; 37 residents have recovered and 28 staff members have recovered and returned to work. The majority of the residents that tested positive are asymptomatic.

We are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering.

Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-432-3741

Sincerely,

Yvonne Washburn

#### WEEKLY UPDATE 11/25/2020

Dear Residents and Families/Representatives,

Please accept this letter as our update regarding the status of COVID-19 in our facility. Our total number of positive cases since the onset of this virus has been 57 residents and 32 staff members.

We are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering.

Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-432-3741

Sincerely,

Yvonne Washburn

# **COVID-19 NOTIFICATION**

# November 4, 2020

# Number of additional confirmed COVID-19 cases in the last 24 hours: 2

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 843-432-3741.

## WEEKLY UPDATE

## 11/05/2020

Dear Residents and Families/Representatives,

Please accept this letter as our update regarding the status of COVID-19 in our facility and notification that we received confirmation this week that twenty-five residents and ten staff members tested positive for COVID-19. This brings our total number of positive cases since the onset of this virus to 56 residents and 31 staff members; 10 residents have recovered and 19 staff members have recovered and returned to work. The majority of the residents that tested positive are asymptomatic.

While we are disappointed in the spike in numbers recently, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering.

Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-427-7140

Sincerely,

Yvonne Washburn

### WEEKLY UPDATE 12/16/2020

Dear Residents and Families/Representatives,

Please accept this letter as our update regarding the status of COVID-19 in our facility. Our total number of positive cases since the onset of this virus has been 57 residents and 33 staff members.

As you have probably heard, the CDC recently announced that healthcare workers and long-term care residents should be among the first group of people to receive the vaccine for COVID-19. We are optimistic this will help stop the spread of this virus in our community. Consents for the vaccines are currently available and while we do not have the exact dates that the vaccines will be administered, we will let you know as soon as that information is available. In the meantime, please continue to do your part in limiting the transmission of COVID-19 by wearing masks, washing your hands and keeping a safe distance from others.

We are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering.

Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-432-3741

Sincerely,

Yvonne Washburn

## WEEKLY UPDATE 12/02/2020

Dear Residents and Families/Representatives,

Please accept this letter as our update regarding the status of COVID-19 in our facility. Our total number of positive cases since the onset of this virus has been 57 residents and 32 staff members.

We are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering.

Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-432-3741

Sincerely,

Yvonne Washburn

### WEEKLY UPDATE 12/23/2020

Dear Residents and Families/Representatives,

Please accept this letter as our update regarding the status of COVID-19 in our facility. Our total number of positive cases since the onset of this virus has been 57 residents and 33 staff members.

As you have probably heard, the CDC recently announced that healthcare workers and long-term care residents should be among the first group of people to receive the vaccine for COVID-19. We are optimistic this will help stop the spread of this virus in our community. Consents for the vaccines are currently available and while we do not have the exact dates that the vaccines will be administered, we will let you know as soon as that information is available. In the meantime, please continue to do your part in limiting the transmission of COVID-19 by wearing masks, washing your hands and keeping a safe distance from others.

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If you have any questions or concerns please contact us directly at 803-432-3741

Sincerely,

Yvonne Washburn

#### WEEKLY UPDATE 12/30/2020

Dear Residents and Families/Representatives,

Please accept this letter as our update regarding the status of COVID-19 in our facility. Our total number of positive cases since the onset of this virus has been 57 residents and 34 staff members. We had 1 employee test positive this week so we must cancel our Resident Visitation for at least the next 14 days.

As you have probably heard, the CDC recently announced that healthcare workers and long-term care residents should be among the first group of people to receive the vaccine for COVID-19. We are optimistic this will help stop the spread of this virus in our community. Consents for the vaccines are currently available and while we do not have the exact dates that the vaccines will be administered, we will let you know as soon as that information is available. In the meantime, please continue to do your part in limiting the transmission of COVID-19 by wearing masks, washing your hands and keeping a safe distance from others.

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Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-432-3741

Sincerely,

Yvonne Washburn

#### WEEKLY UPDATE 12/09/2020

Dear Residents and Families/Representatives,

Please accept this letter as our update regarding the status of COVID-19 in our facility. Our total number of positive cases since the onset of this virus has been 57 residents and 32 staff members.

As you have probably heard, the CDC recently announced that healthcare workers and long-term care residents should be among the first group of people to receive the vaccine for COVID-19. We are optimistic this will help stop the spread of this virus in our community. Consents for the vaccines are currently available and while we do not have the exact dates that the vaccines will be administered, we will let you know as soon as that information is available. In the meantime, please continue to do your part in limiting the transmission of COVID-19 by wearing masks, washing your hands and keeping a safe distance from others.

We are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering.

Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 803-432-3741

Sincerely,

Yvonne Washburn

# **COVID-19 NOTIFICATION**

# 12/9/20

# Number of additional confirmed COVID-19 cases: 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 843-432-6741.