



WEEKLY UPDATE

June 10, 2020

Dear Residents and Families/Representatives,

As of today, our facility has no confirmed cases of COVID-19. Our staff continues to practice the enhanced safety precautions and we are closely monitoring the recommendations of our federal, state and local health officials regarding all aspects COVID-19 from mass testing to visitation recommendations.

In fact, as Nevada continues to loosen COVID-19 restrictions throughout the state, many people are asking when they will be able to visit their loved ones. At this time, the Centers for Medicare and Medicaid Services (“CMS”), the Centers for Disease Control (“CDC”) and our state health officials still recommend we restrict social visitation and only allow essential personnel in the facility. Please understand these restrictions are in place to reduce the risk of transmission of COVID-19 in our facility and to keep our residents safe.

We understand how difficult it has been to not see and visit your loved ones over the past several months and we appreciate your patience and understanding during this time. Until it is safe to allow visitors, please remember that we encourage you to stay in touch with your loved ones through FaceTime, emails, letters and phone calls. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

Please remember to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19. As always, please contact us directly 702-251-2200 if you have any questions or concerns.

Sincerely,

The Spanish Hills Team

WEEKLY UPDATE

7/22/2020

Dear Residents and Families/Representatives,

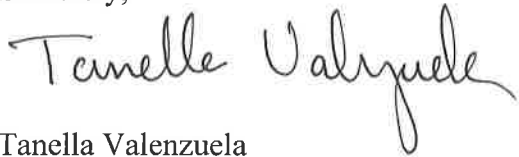
Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

As you might already know, the federal government announced last week that it is going to send point-of-care testing supplies for COVID-19 to all skilled nursing facilities in the country. We hope this means better access to testing and faster results for our staff and residents, but we will keep you posted as we get more information and details on this development. As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200

Sincerely,

A handwritten signature in black ink that reads "Tanella Valenzuela". The signature is written in a cursive style with a large, looped 'T' and 'V'.

Tanella Valenzuela
Administrator

WEEKLY UPDATE

7/29/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200.

Sincerely,

Tanella Valenzuela

Tanella Valenzuela

Administrator

WEEKLY UPDATE

7/9/2020

Dear Residents and Families/Representatives,

We hope everyone had a fun and safe July 4th weekend! We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

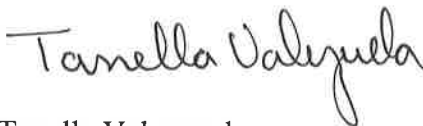
We continue to follow our federal, state and local health officials' recommendations and guidance for all appropriate precautions and preventative measures that we have reported to you on our website and previous weekly updates.

With the growing number of COVID-19 cases in certain areas of the country, it is important to remember what you can do to help prevent community spread of the virus. You should wash your hands often with soap and water for at least 20 seconds, avoid close contact with people who are sick and people who don't live in your household by maintaining six feet of distance between you and them, cover your mouth and nose with a cloth face cover when around others, cover coughs and sneezes using the inside of your elbow and immediately wash your hands with soap and water for at least 20 seconds, and clean and disinfect frequently touched surfaces daily.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200

Sincerely,



Tanella Valenzuela
Administrator



WEEKLY UPDATE

8/12/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (702) 251-2200

Sincerely,

Tanella Valenzuela

Tanella Valenzuela
Administrator

WEEKLY UPDATE

8/12/200

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200

Sincerely,

Tanella Valenzuela

Tanella Valenzuela
Administrator

WEEKLY UPDATE

8/5/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200

Sincerely,

Tanella Valenzuela

Tanella Valenzuela
Administrator

WEEKLY UPDATE
9/9/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200

Sincerely,

Tanella Valenzuela

Tanella Valenzuela
Administrator

WEEKLY UPDATE
9/15/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200

Sincerely,

Tanella Valenzuela

Tanella Valenzuela
Administrator

WEEKLY UPDATE
9/23/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. We are conducting facility wide testing 9/24/2020 as part of our continuing effort to keep our residents safe.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200

Sincerely,

Tanella Valenzuela

Tanella Valenzuela
Administrator

WEEKLY UPDATE
9/4/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200

Sincerely,

Tanella Valenzuela

Tanella Valenzuela
Administrator

WEEKLY UPDATE

10/14/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had two residents and zero staff members test positive for COVID-19. We had one resident who was Asymptomatic graduate to the observation unit. This person will soon return to their normal room.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200

Sincerely,

Tanella Valenzuela

Tanella Valenzuela
Administrator



WEEKLY UPDATE
10/1/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. We conducted facility wide testing 10/1/2020 as part of our continuing effort to keep our residents safe.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200

Sincerely,

Tanella Valenzuela

Tanella Valenzuela
Administrator

WEEKLY UPDATE

10/21/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that today, we have no new confirmed cases of COVID-19 in our facility. As we previously reported, we have had 2 residents and 9 employees who test positive for COVID-19. We will continue weekly testing per CMS requirements and we will continue to work diligently with our health officials to prevent any further spread of the virus in our facility.

We are excited that we can soon welcome you back for visits with your loved ones! While our residents cannot wait to see you and we are looking forward to having our family members back at the facility, please understand visitations will be conducted very differently than in the past for the purpose of protecting our residents and staff's safety, as well as your own. As such, and in line with the most recent recommendations from CMS, please read below for some general visitation requirements and information that you should know prior to visiting your loved one.

At all times, especially during visitations, our facility will practice and enforce the core principles of COVID-19 infection prevention ("Core Principles"), which include but are not limited to screening all visitors for signs and symptoms of COVID and ensuring that visitors (1) practice hand hygiene; (2) use face coverings or masks that cover the mouth and nose; and (3) practice social distancing of at least six feet apart during the visit. Also, our facility staff will clean and disinfect high frequency touched surfaces and designated visitation areas after each visit and they will use appropriate PPE at all times.

Letters with all of the visitation details are being sent so be on the lookout, and please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200

Sincerely,

Tanella Valenzuela

Tanella Valenzuela
Administrator

WEEKLY UPDATE AND NOTIFICATION OF NEW CASE

10/9/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility as well as notification that we received confirmation yesterday that resident tested positive for COVID-19.

While we are disappointed that COVID-19 is in our facility after we have worked so hard to prevent the spread of this virus, we are following the recommendations of our federal, state and local health officials and working hard to prevent further spread of this virus.

As a reminder, everyone that enters the facility is screened for signs and symptoms of illness prior to entering the building, all residents are continually monitored, Housekeeping is performing regular deep cleanings of the facility, staff receives education and wears personal protective equipment (PPE) as recommended by the CDC, group activities have been suspended and staff is providing individual activities for residents, we are implementing isolation protocols as required, and we encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200

Sincerely,

Tanella Valenzuela

Tanella Valenzuela
Administrator

WEEKLY UPDATE AND NOTIFICATION OF NEW CASES

11/10/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility and notification that we received confirmation yesterday that one resident and one staff member tested positive for COVID-19, which brings our total number of cases since the onset of this virus to 4 residents and 10 staff members that have tested positive. 2 Residents and 8 staff members have recovered. Mass testing will be conducted again on Thursday 11/12/2020.

Unfortunately, due to the recently confirmed cases, we must suspend family visits at this time. We will notify you when visits can resume.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200.

Sincerely,

Tanella Valenzuela

Tanella Valenzuela
Administrator

WEEKLY UPDATE

11/18/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 4 residents and 11 staff members test positive for COVID-19. All residents have recovered and all but 1 staff member is back to work. We are continuing twice a week testing of all staff and residents based on the County's positivity rate.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200

Sincerely,

Tanella Valenzuela

Tanella Valenzuela
Administrator

WEEKLY UPDATE AND NOTIFICATION OF NEW CASES

11/23/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility and notification that we received confirmation over the weekend that 4 residents and 2 staff members have tested positive for COVID-19, which brings our total number of cases since the onset of this virus to 8 residents and 12 staff members that have tested positive. 4 Residents and 10 staff members have recovered. Mass testing is being conducted today and again on Wednesday 11/25/2020.

Unfortunately, due to the recently confirmed cases family visits are still suspended at this time. We will notify you when visits can resume.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200.

Sincerely,

Tanella Valenzuela

Tanella Valenzuela
Administrator

COVID-19 NOTIFICATION

November 28, 2020

Number of additional confirmed COVID-19 cases:

11/25/20 – 1

11/26/20 – 3

11/27/20 - 11

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 505-600-4800.

WEEKLY UPDATE AND NOTIFICATION OF NEW CASE

11/4/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility and notification that we received confirmation on Monday that a resident tested positive for COVID-19, which brings our total number of cases to 3 residents and 9 employees who have tested positive for the virus. We will continue weekly testing per CMS requirements and work diligently with our health officials to prevent any further spread of the virus in our facility.

Visitation is being conducted very differently than in the past for the purpose of protecting our residents and staff's safety, as well as your own. As such, and in line with the most recent recommendations from CMS, please read below for some general visitation requirements and information that you should know prior to visiting your loved one.

At all times, especially during visitations, our facility will practice and enforce the core principles of COVID-19 infection prevention ("Core Principles"), which include but are not limited to screening all visitors for signs and symptoms of COVID and ensuring that visitors (1) practice hand hygiene; (2) use face coverings or masks that cover the mouth and nose; and (3) practice social distancing of at least six feet apart during the visit. Also, our facility staff will clean and disinfect high frequency touched surfaces and designated visitation areas after each visit and they will use appropriate PPE at all times.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200

Sincerely,

Tanella Valenzuela

Tanella Valenzuela
Administrator

WEEKLY UPDATE

12/23/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 8 residents and 12 staff members test positive for COVID-19. 7 Residents and 12 staff members have recovered. Mass testing will be conducted again on Monday 12/18/2020.

We held a Covid vaccine clinic yesterday for our residents and staff. The next is scheduled for January 12, 2021 so everyone can receive their second shot.

Family visits are still suspended at this time, we will let you know when that changes.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200.

Sincerely,

Tanella Valenzuela

Tanella Valenzuela
Administrator

WEEKLY UPDATE

12/29/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. We have had a total of 8 residents test positive and all have recovered. We have had 15 staff members test positive and 12 have recovered. We will continue twice a week testing of all patients and employees with the next scheduled day being 12/31/2020.

We have resumed communal dining with social distancing measures in place. Visitation is still suspended at this time.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200

Sincerely,

Tanella Valenzuela

Tanella Valenzuela
Administrator

WEEKLY UPDATE

12/3/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 6 residents and 11 staff members test positive for COVID-19. 4 Residents and 9 staff members have recovered. Mass testing will be conducted again on Monday 12/7/2020.

Family visits are still suspended at this time, we will let you know when that changes.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 702-251-2200.

Sincerely,

Tanella Valenzuela

Tanella Valenzuela
Administrator