



TERRABELLA

HEALTH & WELLNESS SUITES

WEEKLY UPDATE

January 20, 2021

Dear Residents and Families/Representatives,

This letter is to inform the community of our current status regarding COVID-19 in our facility. As of the date of this letter we have had three residents test positive for COVID 19. We have also had 6 employees test positive, all but one has made a full recovery. We will continue to keep you posted through weekly updates that will be posted to the facility websites. Due to Harris County positivity percentage exceeding 10%, and our current facility status we are testing employees twice a week and residents once a week. Also, we are putting on hold the essential care giver program at this time.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (346)9983500.

Sincerely,

Femi Alabi-Isama
Administrator



TERRABELLA

HEALTH & WELLNESS SUITES

WEEKLY UPDATE

January 28, 2021

Dear Residents and Families/Representatives,

This letter is to inform the community of our current status regarding COVID-19 in our facility. As of the date of this letter we have had three residents test positive for COVID 19. We have also had 7 employees test positive, all but one has made a full recovery. We will continue to keep you posted through weekly updates that will be posted to the facility websites. Due to Harris County positivity percentage exceeding 10%, and our current facility status we are testing employees twice a week and residents once a week. Also, we are putting on hold the essential care giver program at this time, we will resume once we have gone 14 days without a positive test. Though a state funded program we have been attain six additional iPads for video conferencing. If at any time you would like us to conduct a video conference with your loved one, please let us know.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (346) 9983500.

Sincerely,

Femi Alabi-Isama
Administrator



TERRABELLA

HEALTH & WELLNESS SUITES

WEEKLY UPDATE

February 24, 2021

Dear Residents and Families/Representatives,

This letter is to inform the community of our current status regarding COVID-19 in our facility. As of the date of this letter we have had an additional three residents test positive for COVID 19. Those residents have been transferred to other facilities for additional care. We have also had 7 employees test positive, all but one has made a full recovery. We will continue to keep you posted through weekly updates that will be posted to the facility websites.

Due to Harris County positivity percentage exceeding 10%, and our current facility status we are testing employees twice a week and residents once a week. Also, we are putting on hold the essential care giver program at this time, we will resume once we have gone 14 days without a positive test. We are optimistic that we will be able open visitation the week of March 1.

Though a state funded program we have been attained six additional iPads for video conferencing. If at any time you would like us to conduct a video conference with your loved one, please let us know.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (346) 9983500.

Sincerely,

Femi Alabi-Isama
Administrator



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HEALTH & WELLNESS SUITES

WEEKLY UPDATE

March 3, 2021

Dear Residents and Families/Representatives,

This letter is to inform the community of our current status regarding COVID-19 in our facility. We currently have 4 residents in the hospital with the COVID – 19. To our knowledge they are all doing well, and we look forward to their return. We had our last Walgreens clinic to vaccinate our staff and residents on February 18, we are inquiring to see if we can get additional clinics or if we will be able to provide the vaccine ourselves. We have also had 2 employees test positive last week, both have been removed from the floor and we hope they make a full recovery. To date, we have had 9 employees test positive, and we are sad to say that one passed recently. We will continue to keep you posted through weekly updates that will be posted to the facility websites.

We are also glad to announce that we will also restart the essential care giver program and we have already started calling families to schedule times to visit their loved ones. As of yesterday, Gov. Abbot declared that he was lifting the mask restriction for the State of Texas starting March 10th, 2021. We will not be following that mandate at this time, once we have received direction from CMS, HHS and our corporate office then we will make the necessary changes and notify families of our plan.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (346) 9983500.

Sincerely,

Femi Alabi-Isama
Administrator



TERRABELLA

HEALTH & WELLNESS SUITES

WEEKLY UPDATE

March 30, 2021

Dear Residents and Families/Representatives,

This letter is to inform the community of our current status regarding COVID-19 in our facility. We do not have any COVID positive residents in the facility at this time. As of today, we have had a total of 15 COVID positive residents. We are continuing to take all precautions based on our policy and procedure and updates from Health and Human Services.

The facility is helping those resident and staff that did not get vaccinated, if you would like more information as to where you can go please contact the facility Administrator.

To date, we have had 14 employees test positive, and 2 that are currently still unable to return. We will continue to keep you posted through weekly updates that will be posted to the facility websites. Due to Harris County positive rates going below 10%, and the facility having no positive residents we have decided to open up visitation. There will be more details on visitation as soon as the new visitation policy is released and reviewed.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (346) 9983500.

Sincerely,

Femi Alabi-Isama
Administrator



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HEALTH & WELLNESS SUITES

WEEKLY UPDATE

March 9, 2021

Dear Residents and Families/Representatives,

This letter is to inform the community of our current status regarding COVID-19 in our facility. We currently have 2 residents in the hospital with the COVID – 19, additionally we have another 8 residents at our sister facility. To our knowledge they are all doing well, and we look forward to their return. We also have 3 employees on leave due to testing positive and we hope to have them return to work soon.

The facility is helping those residents and staff that did not get vaccinated, if you would like more information as to where you can go please contact the facility Administrator.

To date, we have had 10 employees test positive, and we are sad to say that one passed recently. We will continue to keep you posted through weekly updates that will be posted to the facility websites.

Gov. Abbott declared that he will be lifting the mask restriction for the State of Texas starting March 10th, 2021. We will not be following that mandate at this time, once we have received direction from CMS, HHS and our corporate office then we will make the necessary changes and notify families of our plan.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (346) 9983500.

Sincerely,

Femi Alabi-Isama
Administrator



TERRABELLA

HEALTH & WELLNESS SUITES

WEEKLY UPDATE

April 14, 2021

Dear Residents and Families/Representatives,

This letter is to inform the community of our current status regarding COVID-19 in our facility. We do not have any COVID positive residents in the facility at this time. As of today, we have had a total of 15 COVID positive residents. We are continuing to take all precautions based on our policy and procedure and updates from Health and Human Services.

We had a vaccination clinic through our contracted pharmacy to get additional people vaccinated. Unfortunately, this had to be canceled due to the CDC pulling the Johnson and Johnson COVID vaccination. I will continue to try and find other avenues, until we are able to get all residents and employees vaccinated.

To date, we have had 15 employees test positive, and 1 that are currently still unable to return. We will continue to keep you posted through weekly updates that will be posted to the facility websites. Due to Harris County positivity rates going below 10%, and the facility having no positive residents we have decided to open up visitation. Current visitation hours are from 8am to 8pm, and all visitors will be asked to follow the updated policy and procedure. All visitation must take place in the rooms to minimize any possible exposure.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (346) 9983500.

Sincerely,

Femi Alabi-Isama
Administrator